





GLOBALNET ACADEMY

MANAGING PERFORMANCE

ONE DAY WORKSHOP

*“When performance is measured, performance improves.
When performance is measured and reported, the rate of
improvement accelerates”*

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 www.globalnetacademy.edu.au
 team@globalnetacademy.edu.au



MANAGING PERFORMANCE

This one-day short course teaches participants how to create standards, manage expectations, and hold people accountable, so they may become a more effective manager of people.

This workshop will explore how you can establish a culture of performance by using effective performance techniques and systems, feedback, and communication. Learn how to set benchmarks and KPIs, and support others through coaching and mentoring to reduce the risk and cost of poor performance.

Leadership and other human skills are transferrable, whether you're a two-person business or a member of a large conglomerate. This workshop will help you develop components of those human skills needed to effectively manage the performance of others.

The workshop will include takeaway tools, tips, checklists and recommendations, to help participants continue to improve their ability to manage performance and embed what they have learned into their professional life.

TARGET AUDIENCE

This course is suitable for team leaders, supervisors and staff in the private, public and non-profit sectors who need to manage the performance of others.

WORKSHOP HIGHLIGHTS

- Understanding what performance is
- Setting standards, targets and KPI's
- Accountability and feedback
- Monitoring performance
- Giving and receiving feedback
- Managing performance and the law

WORKSHOP OUTCOMES

- Learn how to create goals and KPI's
- Learn how to create development and performance plans
- Learn how set, manage and report accountabilities
- Learn how to give effective feedback





ABOUT US

GlobalNet Academy is a small, Tasmanian based Registered Training Organisation, specialising in leadership and management training. With over 20 years experience in the industry, we support individuals and businesses to upskill and develop their core leadership and management skills.

WHY US

Our face to face training helps participants develop their problem solving, critical thinking and leadership abilities to build and reinforce the human skills they need to adapt and change as your business does.

BUSINESS BENEFITS

- Improved individual and team performance
- Increased accountability and responsibility by individuals & teams
- Improved customer satisfaction
- Improve communication and collaboration





NON ACCREDITED WORKSHOPS

GlobalNet Academy offers a range of one-day workshops that are perfect for anyone who wants to learn a new skill or expand their knowledge in a specific area. These workshops are designed to provide hands-on, practical training that can be applied in the workplace.

Please feel free to reach out to us for more information, we look forward to hearing from you !



CHALLENGING CONVERSATIONS

Learn to engage in challenging conversations effectively and confidently. How to handle these types of discussions to get the greatest results while preserving good working relationships.



COMMUNICATE EFFECTIVELY

Learn to engage in more effective communication. Explore communicating frameworks, methods, tools and techniques to help you communicate more effectively.



EMOTIONAL INTELLIGENCE

Learn to apply empathy, how to understand, control, and express their emotions using the appropriate language, and to be able to practice EQ skills to help better manage stress and conflict.



MANAGING PERFORMANCE

Learn how to create standards, manage expectations, and hold people accountable so they may become a more effective manager of people.



EFFECTIVE TEAMS

Learn how to engage and work collaboratively with others to lead and manage a team.



TIME AND TASK MANAGEMENT

A toolkit of practical ideas and techniques to help you become more productive and feel more in control of your daily life. Learn the fundamentals of what it means to "manage time"



BUDGETING FOR TEAM LEADERS

Explore the fundamentals of budgeting including budget allocations, setting targets, understanding variances, forecasting and evaluation techniques, and managing budget risk.